

Medical Food Manufacturers		
Company	Contact Information	Updated
Abbott	Website: https://abbottnutrition.com/therapeutic#metabolic Consumer Relations: 1-800-227-5767 Mon-Fri, 8:30 AM—5:00 PM EST	March 2020
Ajinomoto Cambrooke	Website: https://www.cambrooke.com/ (Under “Products” tab drop-down menu, select “Metabolic”) General Customer Care & Medical Food Product Support: 866-456-9776 (Option 2) Mon-Fri, 8:30 AM—5:30 PM EST	March 2020
Galen US Medical Nutrition (formerly POA Pharma)	Website: http://www.poapharma.com/en/general-products/ Contact: Ashley Park Phone: 267-382-6416 Email: ashley.park@galen-pharma.com	March 2020
Mead Johnson	Website: https://www.meadjohnson.com/pediatrics/us-en/ (Under “Product Information” drop-down menu, select “Products List”) Patient Care Customer Services: 1-800-BABY-123 (1-800-2229-123) Mon-Fri, 7:00 AM—7:00 PM CST/CDT; Sat: 8:00 AM—4:30 PM CST/CDT Email: www.enfamil.com	March 2020
Medica Nutrition	Website: https://medica-nutrition.com/products/ Phone (USA): 877-850-0985 Phone (Canada): 888-606-6676 Email: orders@medica-nutrition.com	March 2020
Nutricia North America	Website: http://www.medicalfood.com/ (Select “Our Products” tab) Nutricia Customer Service Department: 1-800-605-0410 Mon-Fri, 8:30 AM—6:00 PM EST (effective April 1, 2020) Email (during business hours): metacustomer@nutricia.com After Hours & Emergency Hours: beginning at 6:00 PM EST Email (after hours): customerservice@nutricia.com	March 2020
Vitaflor USA, LLC	Website: https://www.nestlehealthscience.us/vitaflor-usa/products Customer Service: 1-888-VITAFLO (1-888-848-2356) Mon-Fri, 9:00—5:00 PM EST	March 2020

For additional information, please visit www.mnt4p.org and southeastgenetics.org.

Sponsored by the Georgia Department of Public Health—Award #38206

This document is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$600,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov. Southeast Regional Genetics Network—a HRSA Supported Partnership—Grant #UH7MC30772.

Low Protein Modified Food Manufacturers		
Company	Contact Information	Updated
Ajinomoto Cambrooke	<p>Website: https://www.cambrooke.com/ (Under “Products” tab drop-down menu, select “Specialty Food—Low Protein”)</p> <p>General Customer Care & Medical Food Product Support: 866-456-9776, Option 2 Mon-Fri, 8:30 AM—5:30 PM EST</p>	March 2020
Flavis	<p>Website: shop.flavis.com</p> <p>Customer Service: 201-355-8470 Email: info.us@flavis.com</p>	April 2020
Ener-G Foods	<p>Website: https://www.ener-g.com/</p> <p>Customer Service: 1-800-331-5222 Mon-Fri, 8:00 AM—5:00 PM (PT) Email: customerservice@ener-g.com</p>	March 2020
Nutricia North America	<p>Website: https://shop.medicalfood.com/category/12/pku-products</p> <p>Nutricia Customer Service Department: 1-800-605-0410 Mon-Fri, 8:30 AM—6:00 PM EST Email: metacustomercare@nutricia.com</p>	March 2020
PKU Perspectives	<p>Website: https://www.pkuperspectives.com/</p> <p>Customer Service: 866-758-3663 Mon-Thurs, 10:00AM—5:30 PM MST</p>	March 2020
National Food Distribution Centre for the Treatment of Hereditary Metabolic Diseases (NFDC)	<p>Website: https://nfdc.info/home.php</p> <p>National Food Distribution Centre: 1-888-606-6676, ext. 221 Email: info@nfdc.info Order: order@nfdc.info</p>	March 2020
Taste Connections, LLC	<p>Website: https://tasteconnections.com/index.php/en/</p> <p>Contact: Malathy Ramanujam Phone: 310-413-6499</p>	March 2020

For additional information, please visit www.mnt4p.org and southeastgenetics.org.

Sponsored by the Georgia Department of Public Health—Award #38206

This document is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$600,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov. Southeast Regional Genetics Network—a HRSA Supported Partnership—Grant #UH7MC30772.



Medical Food Access Emergency Fact Sheet



Patient Organizations		
Company	Contact Information	Updated
Association for Creatine Deficiencies	Website: https://creatineinfo.org/ Facebook Support Group: https://www.facebook.com/creatineinfo Email: info@creatineinfo.org	March 2020
Connecting Families Urea Cycle Disorders (UCD) Foundation	Website: https://ucdfamily.org/ Facebook Support Group: https://www.facebook.com/ucdfamilies/ Phone: 918-490-3055	March 2020
Fatty Oxidation Disorders (FOD) Family Support Group	Website: https://fodsupport.org/ Facebook Support Group: https://www.facebook.com/groups/59945507904/ Contact: Deb Lee Gould, MEd, Director (Family Support Group Parent) Phone: 517-381-1940	April 2020
Homocystinuria Network (HCU) America	Website: https://hcunetworkamerica.org/ Facebook Support Group: https://www.facebook.com/HCUNetworkAmerica/ Phone: 630-360-2087 Email: info@hcunetworkamerica.org	March 2020
Maple Syrup Urine Disease (MSUD) Family Support Group	Website: https://www.msud-support.org/ Facebook Support Group: https://www.facebook.com/msudfamilysupportgroup/ Contact: Jordan Coleman (Advocacy Chair) Phone: 925-349-4601 Email: coleman.jorann@gmail.com Contact (Espanol): Adriana Carbajel (MSUD Parent) Phone: 480-278-4713 Email: adrianamc2014@yahoo.com	March 2020
National Phenylketonuria (PKU) Alliance	Website: https://www.npkua.org/ Find a Clinic: https://www.npkua.org/Resources/Find-a-Clinic	March 2020

For additional information, please visit www.mnt4p.org and southeastgenetics.org.

Sponsored by the Georgia Department of Public Health—Award #38206

This document is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$600,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.SoutheastRegionalGeneticsNetwork—a HRSA Supported Partnership—Grant #UH7MC30772.



Medical Food Access Emergency Fact Sheet



Patient Organizations		
Company	Contact Information	Updated
National Organization for Rare Disorders (NORD) Emergency Relief Program	Website: https://rarediseases.org/ Patient Services: 1-800-999-6673 (Espanol: 844-259-7178) Mon-Thurs, 8:30 AM—7:00 PM EST Fri, 8:30 AM—6:00 PM EST	March 2020
The National Urea Cycle Disorders Foundation (NUCDF)	Website: http://www.nucdf.org/ Family Support: 626-578-0833 (PT) Email: info@nucdf.org	March 2020
Organic Acidemia Association (OAA)	Website: https://www.oaanews.org/ Facebook Support Group: https://www.facebook.com/groups/33534928222/ Contact: Kathy Stagni, Executive Director (Propionic Acidemia Parent) Phone: 763-559-1797 (CT) Email: mkstagni@gmail.com Contact: Menta Pitre, Director (MMA Cbl C Parent) Phone: 985-856-5631 (CT)	March 2020
Propionic Acidemia Foundation (PAF)	Website: https://www.pafoundation.com/ Facebook Support Group: https://m.facebook.com/Propionic-Acidemia-Foundation-193604234014668/ Contact: Jill Chertow, President Phone: 1-877-720-2192 Email: paf@pafoundation.com	March 2020
Please contact us at serngenetics@emory.edu for any feedback and updates.		

For additional information, please visit www.mnt4p.org and southeastgenetics.org.

Sponsored by the Georgia Department of Public Health—Award #38206

This document is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$600,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov. Southeast Regional Genetics Network—a HRSA Supported Partnership—Grant #UH7MC30772.